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VETERANS: VA NEEDS A SYSTEMATIC APPROACH TO ASSESS THE MANAGEMENT OF ITS OUTPATIENT CLINICS: HRD-85-15



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U.S. Government Accountability Office (GAO)

BiblioGov. Paperback. Book Condition: New. This item is printed on demand. Paperback. 24 pages. Dimensions: 9.7in. x 7.4in. x 0.1in. GAO reviewed the management of 15 Veterans Administration (VA) outpatient clinics to determine the extent to which Department of Medicine and Surgery (DMS) officials had established performance standards, collected needed data, and provided the incentives necessary to assess the efficiency of individual clinics. GAO found that: (1) DMS had standards by which the performance of its outpatient clinics was to be...

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